

CED 2009 ENFORCEMENT, PERMIT AND DIRECT CUSTOMER SERVICE PROFILE														
Service Category	January	February	March	April	May	June	July	August	September	October	November	December	Total	Fee Total
VIOLATION NOTICES ISSUED														
Unlicenced motor vehicles	5	1	4	10	10	6	9	15	14	10	15	9	108	
Tall grass, weeds and debris	6	1	9	14	16	18	21	24	32	26	17	17	201	
Unregistered new businesses	5	0	2	0	1	6	0	2	0	0	0	6	22	
Sign violations	0	14	6	2	1	0	0	0	0	1	0	6	30	
Fencing violations	1	0	0	0	0	0	0	0	0	1	0	0	2	
Home Occupation Violation	0	0	3	0	0	0	2	0	0	0	0	0	5	
Total Zoning Violations Issued	17	16	24	26	28	30	32	41	46	38	32	38	368	
Total Signs Removed	0	0	23	18	13	18	3	8	12	14	10	23	142	
Enforcement Compliance Totals	7	6	7	21	12	26	35	20	21	14	13	16	198	
ZONING PERMITS ISSUED														
Single family residential	0	0	5	10	7	6	5	6	6	6	5	0	56	\$22,400
Two family residential	0	0	0	0	8	0	0	0	4	5	6	0	23	\$11,500
Accessory building	0	1	3	5	1	3	2	2	1	2	3	0	23	\$1,150
Residential additions	2	0	2	1	2	5	4	2	3	3	3	1	28	\$1,400
Business additions	0	0	0	0	0	0	0	0	0	0	0	2	2	\$400
New business permits	0	0	1	0	0	1	0	2	2	0	0	1	7	\$1,400
Fences	0	0	0	0	3	2	2	1	4	2	1	0	15	\$750
Swimming pools	0	0	0	0	3	0	1	0	0	0	0	0	4	\$200
Permanent signs (< 40 sq. ft.)	0	0	0	1	1	1	0	1	0	0	0	0	4	\$400
Permanent signs (40 - 60 sq. ft.)	0	0	0	0	0	0	0	0	1	0	0	0	1	\$125
Permanent signs (> 60 sq. ft.)	0	0	0	0	0	1	1	1	0	0	0	1	4	\$1,600
Temporary signs	1	1	3	0	0	0	0	1	1	0	0	1	8	\$400
BZA applications	1	0	0	0	0	0	1	0	0	0	0	0	2	\$800
Total Permits Issued	4	2	14	17	25	19	16	16	22	18	18	6	177	\$42,525
DIRECT CUSTOMER SERVICE														
Telephone inquiries answered	21	96	172	195	223	251	230	252	251	226	206	198	2321	
Customer phone calls returned	10	26	33	56	71	65	47	32	19	14	21	11	405	
Walk-in customers served	12	14	51	79	96	110	82	101	88	71	49	22	775	
Direct Customer Service Totals	43	136	256	330	390	426	359	385	358	311	276	231	3501	